

Defense Health Agency Virtual Health PMO

PATH & HELP to Transition to GTP



1 July 2020

Existing Pacific Asynchronous TeleHealth (PATH) & Health Experts Online Portal (HELP) systems will be transitioned to the Global Teleconsultation Platform (GTP). DHA Virtual Health PMO is the acquisition authority working to make this happen later this year.

What does this mean to existing PATH & HELP users?

Your user account and all cases will be migrated over for a seamless transition. Logging in will be extremely familiar since GTP is built from the existing PATH/HELP system.

What will change?

Clinical and Technical members of the Military Medical Community have been working hand in hand to refine the current system in anticipation of an Enterprise-wide launch. Many of these updates have already been deployed over the last several months into the existing PATH/HELP system so as to create a slow & seamless transition. Efficiency and standardization are key focuses with the changes. Since PATH & HELP will no longer be separated, you will soon notice all notifications will be labeled GTP. This also means Patient Movement and Case Transfers between regions will be possible. There will also be changes to how cases are coded; guidance will be provided

Enterprise-Wide?

GTP is planned as an enterprise solution. Its launch later in 2020 will preserve the current coverage area of PATH & HELP with a progressive rollout throughout the rest of the enterprise beginning in 2021. If you are soon transferring out of the regions covered currently by PATH & HELP and would like to continue using the system in the future, we encourage you to let your new local command know GTP will soon be available to them.

This document will be periodically updated with the latest information.